



Terms and Conditions

1.

JE CARRIERS, LLC / DBA / Ship A Car ASAP™ is a registered and bonded property broker (MC# 601214) with the U.S. Department of Transportation. This agreement between the shipper, (hereinafter referred to as "Customer"), and JE CARRIERS. allows JE CARRIERS to contract a licensed and insured Motor Carrier (transporter) to transport the vehicle(s) described within the customer's transport order.

2.

The customer must designate a person to act as their agent at the point of pickup or deliver in their absence. In which will be noted on the order form. The customer shall provide alternate contacts in case of delay for whatever reason at either pickup or delivery. The customer shall designate a person to act as their agent at the point of pickup and/or delivery if for any reason they are unavailable.

3.

While every effort will be made to meet the customer's requested scheduling, no guarantee of pickup or delivery date can be made, expressed or implied. Delays may occur due to transporter schedules, mechanical failure, inclement weather, and unforeseen circumstances. If the customer insists on pickup or delivery on a specific date, JE CARRIERS reserves the right to contract with a local tow company to pick up, hold, and/or deliver the vehicle to meet the customer's requested schedule, and the customer agrees to pay for this additional service at actual cost.

4.

Customer must prepare vehicle for transport. All loose parts, fragile accessories, low hanging spoilers, etc. must be removed or secured. Shipper shall remove all non-permanent outside mounted luggage and other racks prior to shipment. Vehicles must be tendered to carrier in good running condition (unless otherwise noted). Any part of the vehicle that falls off during transport is the Customer's responsibility including damages caused by said part to any vehicles(s) and/or person involved.

5.

The customer agrees to make full disclosure to JE CARRIERS regarding operational status of the vehicle prior to finalizing this agreement. If the customer's vehicle is unable to be driven on and off the trailer under its own power, if vehicle's brakes are not sufficient enough to stop the vehicle, or if for any reason the vehicle is found to be INOPERABLE, a minimum charge of \$150 will be added to the final cost. The transporter's minimum INOPERABLE fee may be greater and will apply if warranted.

6.

The transporter has primary insurance responsibility during transit of the vehicle. All claims will be settled at actual cost. All claims are to be made to the actual transporter that transports your vehicle. Refer to the transporter's bill of lading for information regarding the claim process. The customer agrees that this is the only contract between the parties covering the arrangement of transport. And no other agreements or contracts will be in effect until arrangement of scheduling has been made with an authorized carrier. When the transporter arrives to pickup the vehicle, the transporter's contract and bill of lading will be in

effect immediately. No claims or legal action of any kind may be initiated against the broker. All claims for damage must be made to the transporter.

7.

Additional terms and conditions apply to the transporter and Bill of Lading (BOL). The customer and his agents agree to fully inspect the vehicle at both pickup and delivery, and annotate any and all damages on the carrier's BOL. Any claims for damages not annotated on the BOL before the driver leaves will not be honored. Customer must inspect the vehicle thoroughly. JE CARRIERS and the transporter will not be responsible for any damages not resulting from driver negligence.

8.

"Door-to Door" Service" means the truck will get as close to the stated address as is legally and safely possible. Customer and his agents agree to meet the truck at a large parking lot for pickup and/or delivery if requested by the transporter.

9.

JE CARRIERS assumes no responsibility for auto rental (for delays, damage, or accident).

10.

Once a carrier has been assigned to pick-up and transport the customer's vehicle JE CARRIERS notifies the customer via email (the email address provided in your transport order).

11.

If the customer cancels his order, prior to the assignment of a carrier, the deposit paid will be refunded in full if deducted. However, if the customer decides to cancel the order after a transporter has been assigned, the deposit will not be refunded.

12.

JE CARRIERS will not be responsible for damage caused by acts of God, hail or storm damage, or damage resulting from worn/broken parts of vehicle/item.

13.

Customer warrants that he/she will pay the transportation price/deposit due to JE CARRIERS for delivered vehicles, and will not seek to charge back a credit card to offset any disputed for damage claims and / or delays etc. It is the customer's responsibility to have any payment due when the carrier arrives. All payments for carrier must be in the form of cash, cashier's check or money order no exceptions. Certified funds must be made payable to the delivering car carrier unless other arrangements have been made. The customer agrees that if the payment cannot be made, the vehicle will be stored at the customer's expense until customer pays in full all transport charges.

14.

All claims, litigation or legal action must have a right of venue in the state of North Carolina, Wake County, in the Superior Court.

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